

In force from: 01/02/2026

Join Up Baltic “FORTUNA” Campaign special Terms and Conditions
(hereinafter – the “Campaign”)

1. General Provisions

- 1.1. The organizer of the Campaign is SIA “Join Up Baltic”, registration number 50203351701, registered address Vienības gatve 109, Riga, Latvia, LV-1048 (hereinafter – “Join Up Baltic”).
- 1.2. Within the Campaign, the traveler purchases a package travel service (hereinafter – the “Trip”) to a specific destination (Egypt, Sharm El Sheikh) without knowing the exact name of the accommodation place (hotel) in advance.
- 1.3. Within the Campaign, before concluding the Package Travel Service Agreement (hereinafter – the “Travel Agreement”), the traveler has the right to familiarize himself with the main characteristics of the travel services, in accordance with consumer rights established in regulatory enactments.
- 1.4. By concluding the Trip Agreement within this Campaign, the traveler agrees to these special Terms and Conditions (hereinafter – the “Terms”), in accordance with the General Terms of the Travel Agreement.

2. Campaign Terms and Conditions

- 2.1. The Campaign includes a pre-defined list of hotels of the same hotel category (hereinafter – the “List”) which will be published on the following “Join Up Baltic” websites:

- www.joinup.lv (Latvia)
- www.joinup.lt (Lithuania)
- www.joinup.ee (Estonia)

- 2.2. Before concluding the Travel Agreement within this Campaign, Join Up Baltic, in accordance to Clause 2.1. of these Terms, provides the traveler with the opportunity to familiarize himself with the List and full description of hotels included in the List of the specified category in the relevant destination mentioned in Clause 1.2. of these Terms, one of which the traveler will be accommodated in during the Trip.

2.3. At the moment of making the Trip reservation and concluding the Travel Agreement, the traveler is not informed which of the hotel included in the List will be assigned for accommodation and expressly acknowledges this condition.

2.4. When booking a Trip within the Campaign, the traveler does not have the right to choose a specific hotel from the List and agrees that the hotel for accommodation will be assigned according to the procedure specified in Clause 2.5 of these Terms.

2.5. The respective hotel from the List in which the traveller will be accommodated is assigned by "Join Up Baltic" randomly prior to the start of the Trip from among the hotels included in the List, without the traveller's involvement, while ensuring that the assigned hotel complies with the destination, category and other essential characteristics specified in the Travel Agreement and these Terms.

2.6. The specific hotel determined according to the procedure in Clause 2.5. of these Terms is announced to the traveler not earlier than 1 (one) day prior to the departure to destination specified in Clause 1.2. of these Terms and not later than at the moment of arrival at the destination specified in Clause 1.2. of these Terms by providing the respective information to traveler using the contact information provided in the process of reservation of the Trip or, if the announcement takes place at the destination specified in Clause 1.2. of these Terms – by the representative of Join Up Baltic. In all cases, the assigned hotel shall correspond to the destination, category, and other essential characteristics indicated in the Travel Agreement and the List.

2.7. By concluding the Travel Agreement within this Campaign, the traveler confirms that:

2.7.1. it have been informed of the List prior to concluding the Travel Agreement and had the opportunity to independently review the description of each hotel included in the List on the Join Up Baltic website and evaluate their compliance with personal requirements;

2.7.2. it fully understands that the designated hotel from the List intended for accommodation will be announced in accordance with conditions mentioned in Clause 2.6. of these Terms;

2.7.3. it will not raise objections or claims against "Join Up Baltic" regarding the inability to independently choose a specific hotel from the List, acknowledging the assignment procedure in accordance with Clause 2.5 of these Terms. The inability to choose a specific hotel from the List in itself does not constitute a lack of conformity of the package travel service, provided that the assigned hotel complies with the destination, category and other essential characteristics agreed in the Travel Agreement and these Terms.

2.8. Traveler acknowledges that if, for any reason, circumstances have arisen that prevent the traveler from being accommodated in the hotel that has been assigned in accordance to Clause 2.5 of these Terms, "Join Up Baltic" has the right, in order to ensure the continuity of the service, to accommodate the traveler in any other hotel of the same category (if necessary, also in a hotel not included in the List) located at the destination specified in Clause 1.2 of these Terms.

2.9. Only individual package travel services can be booked as part of the Campaign. Group bookings are not offered as part of the Campaign.

3. Final Provisions

3.1. By participating in the Campaign, the traveler confirms that they understand and agree to the Terms, as well as acknowledge that the specific accommodation hotel will be known not later than 1 (one) day prior to the departure to destination specified in Clause 1.2. of these Terms.

3.2. By agreeing to these Terms, the traveler acknowledges that they may be accommodated in any of the hotels listed in the List and that the inability to choose a specific hotel from the List does not in itself constitute a lack of conformity of the package travel service. The traveler retains the right to submit claims in accordance with applicable law and the Travel Agreement if the assigned hotel does not comply with the destination, category or other essential characteristics agreed in the Travel Agreement and these Terms.

3.3. For matters not regulated by these Terms, including "Join Up Baltic's" rights and obligations, the traveler's rights, obligations and confirmations, the right to claim compensation for losses, payment procedures, changes to the Travel Agreement, responsibility for the performance of the Travel Agreement, dispute resolution procedures and other conditions, the General provisions of the Travel Agreement concluded between "Join Up Baltic" and the traveler shall apply.

3.4. The traveler must comply with all requirements set out in the Travel Agreement and the internal rules of the respective hotel.

3.5. "Join Up Baltic" has the right to change the List and the Conditions prepared during the Campaign without prior notice until the moment of conclusion of the Travel Contract. After concluding the Travel Contract, "Join Up Baltic" may change the List provided that the traveler is informed about such changes at least 10 (ten) calendar days before the start of the Trip. The List applicable to a specific trip is the one published on "Join Up Baltic" webpage in accordance with Clause 2.1. of these Terms.

3.6. The General provisions of the Travel Agreement apply regarding Trip cancellation and

changes.

3.7. By concluding the Travel Agreement within this Campaign, these Terms are considered an integral part of the agreement and are binding to the traveler.

3.8. The rights and obligations of "Join Up Baltic" and Campaign participants are governed solely by these Terms and Conditions and the Travel Agreement concluded with the traveler.

3.9. The Campaign is valid till 28.02.2026. "Join Up Baltic" has the right to terminate the Campaign earlier at its sole discretion.