



**Official Terms and Conditions of the
“500 CZK for Refreshments at Ostrava Airport” Promotion**

CK Join UP! Czech Republic s.r.o.

1. Definition of the Promotion

1.1. Every client of CK Join UP! Czech Republic s.r.o. (hereinafter “CK Join Up!”) who has booked a tour departing from Leoš Janáček Ostrava Airport between June 1, 2026, and October 31, 2026, will receive a **500 CZK refreshment voucher**.

1.2. The voucher can be redeemed at the **Airport Bistro** at Leoš Janáček Ostrava Airport.

1.3. One (1) voucher worth 500 CZK is issued per travel contract concluded with Join Up! Travel Agency.

2. Terms and Conditions

2.1. This promotion applies to Join Up! travel agency clients who are traveling under a valid travel contract and whose flight departs from Leoš Janáček Ostrava Airport during the period specified in Section 1.1.

2.2. The voucher will be sent to the client along with their travel documents or hotel voucher prior to departure.

2.3. To redeem the voucher, the client must print it out and fill in the reservation number.

2.4. The voucher must be presented to the staff of the dining establishment when redeeming it.

3. Promotion Dates

3.1. The promotion applies to departures taking place during the period from **June 1, 2026, to October 31, 2026, inclusive**.

3.2. Only clients with a departure date within the period specified in Section 3.1 are eligible for the voucher.

4. Scope of the Offer

4.1. The voucher entitles the holder to a discount of 500 CZK on the purchase of refreshments at the Airport Bistro at Leoš Janáček Ostrava Airport.

4.2. The voucher is intended for one-time use.



4.3. The voucher is non-transferable and may only be used by an eligible client of CK Join Up!.

4.4. The voucher cannot be redeemed for cash or any other monetary consideration. The voucher cannot be exchanged for money or any other consideration.

4.5. To redeem the voucher, the purchase amount must be at least 500 CZK. If the purchase amount is lower, the voucher will not be accepted.

4.6. If the purchase amount exceeds 500 CZK, the client is required to pay the difference between the purchase amount and the voucher value.

4.7. Any unused portion of the voucher's value will not be refunded or carried over to a future purchase.

4.8. The voucher cannot be redeemed retroactively after a purchase has been made.

5. Cancellation Policy

5.1. The voucher does not constitute a discount on the tour price and is not factored into the calculation of cancellation fees.

5.2. Cancellation fees are governed by the applicable General Terms and Conditions of CK Join Up! Czech Republic s.r.o.

6. Final Provisions

6.1. CK Join Up! reserves the right to modify or terminate this promotion without prior notice, particularly in the event of a change in the terms of cooperation with the promotion partner.

6.2. In the event of a dispute, the Czech-language version of these terms and conditions shall prevail.

6.3. These terms and conditions are governed by the laws of the Czech Republic.

6.4. In the event of a dispute, the parties shall attempt to reach an amicable resolution; if this is not possible, the matter shall be decided by the court of the Czech Republic with subject-matter and territorial jurisdiction.

6.5. By participating in the promotional campaign, each participant declares that they have read and understood the content of these terms and conditions and their provisions, and that they agree to them.

6.6. The terms and conditions of the promotional campaign shall take effect on **June 17, 2026.**