

Conditions of the Easter Game “Easter Egg Hunt”

organized by Join UP! Czech Republic s.r.o.

1. General Provisions

1.1. The organizer of the Easter Egg Hunt game (hereinafter referred to as the “Game”) is Join UP! Czech Republic s.r.o., with its registered office at Türkova 5b, 149 00 Prague 11 – Chodov, ID No.: 19170238, registered in the Commercial Register maintained by the Municipal Court in Prague, Section C, File No. 382459 (hereinafter referred to as “CK”).

1.2. The game takes place on the website of Join UP! Czech Republic s.r.o. www.joinup.cz.

1.3. The game begins on **April 2, 2026**. The game ends on **April 10, 2026 (inclusive)**.

2. Prize Pool

2.1. The prize in the Game is an individual promo code that can be redeemed for a discount on a destination selected by the participant at the time of participation in the Game when booking a travel package from the Join UP! portfolio (hereinafter referred to as the “Prize”). Available destinations:

Turkey, Egypt, Cyprus, Bulgaria, Tunisia, Greece

2.2. The promo code provides a discount of 500–1,200 CZK depending on the number of Easter eggs collected and the selected destination:

Turkey, Egypt, Cyprus

1–50 eggs	800 CZK
51–70 eggs	900 CZK
71–100 eggs	1,000 CZK
101+ eggs	1,200 CZK

Bulgaria, Tunisia, Greece

1–50 eggs	500 CZK
51–70 eggs	700 CZK
71–100 eggs	900 CZK
101+ eggs	1,000 CZK

The discount amount is determined based on the Game’s results in accordance with the procedure described in Section 3 of these Rules.

2.3. The discount from the promo code cannot be combined with other special offers, unless the organizer expressly states otherwise.

3. Game Procedure, Conditions of Participation, and Procedure for Obtaining the Prize

3.1. The Game consists of an interactive online activity titled “Easter Egg Hunt,” in which a participant (hereinafter “Participant”) selects a travel destination and engages in the game mechanism by collecting Easter eggs on the Game’s website.

3.2. To participate in the Game, the participant must:

- select one (1) destination from the options listed on the Game website;
- launch the Game and collect Easter eggs during the Game;
- provide a valid personal email address for delivery of the Prize;
- confirm their agreement to these Rules.

3.3. After completing the steps listed in Section 3.2, the participant ends the game session.

3.4. Upon completion of the Game, the participant is deemed to have finished the Game and will receive the Prize via email.

3.5. The value of the Prize is determined solely by the result of the Game, specifically the number of Easter eggs collected, in accordance with Section 2 (point 2.2) of these Rules.

3.6. Only adults (persons who have reached the age of 18 or older) may participate in the Game.

3.7. Only persons with permanent residence in the country where the Game is held may participate in the Game.

3.8. The prize (individual promo code) and the terms of its use will be sent to the participant’s email address provided upon entering the Game after all Game steps have been completed (April 2–April 10, 2026). The terms of use will include the discount amount, destination, and travel dates to which the promo code applies.

3.9. Employees of Join UP! and their family members may participate in the Game.

3.10. Participation in the Game does not require consent to receive marketing offers. Any consent to receive marketing communications, if offered, is voluntary and subject to separate consent.

4. Procedure for Claiming and Using the Prize

4.1. The participant will be notified of the Prize by Join UP! via email.

4.2. The Prize (individual promo code) will be available for use through April 30, 2026 (inclusive).

4.3. The Prize (individual promo code) may be redeemed when booking a travel package only for the destination the Participant selected when entering the contest.

4.4. The promo code is valid for trips offered by Join UP! Czech Republic for the 2026 summer season to the specified destinations (Turkey, Egypt, Cyprus, Bulgaria, Tunisia, Greece).

4.5. Upon receiving the Prize, the participant may not exchange it or request a cash payout.

4.6. The Prize (individual promo code) may be transferred to another person provided that the promo code is used in accordance with its terms and conditions and within its validity period.

4.7. Join UP! is not liable for the exclusion of a participant from the Game or for the non-award of the Prize in cases where the Game Rules are violated or the information provided by the participant is false or inaccurate.

4.8. Join UP! reserves the right to unilaterally suspend the awarding of the Prize in the event of a violation of these Rules or due to force majeure.

5. Procedure for Filing and Reviewing Complaints

5.1. Any complaint regarding this Game must be submitted in writing, fully stating the objections and their justification, along with the documents or copies to which the complaint relates.

5.2. Complaints must be sent to the address of Join UP! Czech Republic s.r.o., with its registered office at Türkova 5b, 149 00 Prague 11 – Chodov, or by email to:

reklamace@joinup.cz. Complaints will be accepted until May 7, 2026.

5.3. Requests are reviewed within 30 calendar days of the date of receipt.

6. Data Processing

6.1. The controller of participants' personal data is the game organizer – Join UP! Czech Republic s.r.o.

6.2. Personal data collected: email address.

6.3. By participating in the game, the participant consents to the use of their personal data (email address), which is used exclusively by the company for the following purposes:

organizing and conducting the game, delivering prizes in the order specified in Section 4.1 of these Rules, and handling complaints related to the game.

6.4. The game participant agrees that Join UP! Czech Republic s.r.o. will process their personal data to the extent necessary in accordance with these Rules.

6.5. The game participant consents to the processing of data by Join UP! Czech Republic s.r.o. in accordance with the terms of the Join UP! Czech Republic s.r.o. Privacy Policy, which is available on the travel agency's website: <https://joinup.cz/cs/privacy-policy>.

6.6. The personal data of game participants (specifically their email address) is processed until the end of the game and is destroyed after the game ends, except in cases where must retain the personal data for up to 6 months after the game ends for the purpose of investigating any complaints, unless the law requires longer retention.

6.7. Game participants have the right to access their personal data processed by the game organizer, the right to request its correction, deletion, or restriction of processing, the right to withdraw consent to the processing of personal data, and the right to object to the processing of personal data if such data is processed based on the legitimate interest of the game organizer.

6.8. Providing an email address is necessary for participation in the game and for the awarding of prizes; without providing an email address, participation in the game and receipt of prizes are not possible.

7. Final Provisions

7.1. The rights and obligations of Join UP! and the game participants are defined solely in these Rules. Information provided in the game's promotional materials is for informational purposes only.

7.2. The Organizer has the right to amend the Rules only if it is objectively necessary and without infringing on the rights of participants. Amendments to the Rules take effect upon their publication on the Organizer's website.

7.3. In the event of a dispute, the parties shall attempt to reach an amicable resolution; if this is not possible, the matter shall be decided by the competent court of the Czech Republic with subject-matter and territorial jurisdiction.

7.4. In the event of disputes, the Czech-language version of these Terms and Conditions shall prevail.



These Terms and Conditions are governed by the laws of the Czech Republic.

7.5. By participating in the promotional campaign, each participant declares that they have read and understood the content of these Terms and Conditions and their provisions and that they agree to them.

7.6. The terms and conditions of the promotional campaign take effect **on February 2, 2026.**

Join UP! Czech Republic s.r.o.

Türkova 5b, Chodov, 149 00 Prague 11

ID No.: 07752971, registered in the Commercial Register maintained by the Municipal Court in Prague, Section C, File No. 307014